



Newborn Care Navigation Service
(Neugeborenen Lotsendienst, NeLoDi) –
a counselling service for all aspects of pregnancy and birth



Dear expectant mothers and fathers,
dear families,

Have you heard about the Newborn Care Navigation Service?

We, the Newborn Care Navigators (Neugeborenen Lotsinnen), offer you counselling on all organisational issues that you and your family may face after the birth of your child – on a voluntary basis and free of charge.

This counselling service complements the care you receive from midwives and ward staff at the hospital.

Whether it's dealing with the authorities, legal or financial issues, contacting the right agencies or talking to other parents, we are here to help. If necessary, we will also be happy to point out other domestic and family support services.

And if you just need someone to talk to, we are happy to be there for you!

You will find us on site in the maternity ward. Feel free to talk to us or contact the ward staff.

Your Newborn Care Navigators

Our counselling services

Health questions

Are you looking for follow-up care in the form of medical or interdisciplinary support?

- Midwife for follow-up care
- Paediatrician's practice near your home
- Baby and toddler clinic
- Contact details for the nearest early support centre
- Arranging home-based paediatric nursing care

Dealing with applications and authorities

For assistance with the registration formalities and to know where to get it:

- Registry office
- Parental allowance office
- Health insurance provider
- Family benefits office

Financial matters

How and where to submit your applications for:

- Child benefit
- Maternity allowance
- Parental allowance
- If applicable, for initial equipment

Everyday and family assistance

If you need support in everyday family life through:

- Family midwife
- Domestic helper
- Maternity nurses
- Information/contact details for Early Support Services

Contact

Newborn Care Navigation Service

Phone: 06421 58 62022

Email: Nelodi.mr@uk-gm.de

About us

The Newborn Care Navigation Service is a service offered by the obstetrics department at Marburg University Hospital, which is funded by the city of Marburg, the district of Marburg-Biedenkopf and the federal state government of Hesse.

Through its comprehensive range of support and counselling services, the Newborn Care Navigation Service, founded in October 2025, sees itself as a link between the health and social systems, such as Early Support Services.

[What are Early Support Services? | NZFH elternsein](#)

The Newborn Care Navigators are on site in the obstetrics department, which means they can optimally complement midwives and ward staff.

